



AIRWAYS RESIDENCES
PORT MORESBY

Dear Valued Airways Residents,

Working through uncertain times together

The current spread of COVID-19 has unsettled us all. Our thoughts are with those directly impacted - healthcare workers, but also of course with you, our valued Residents.

This is a time of significant uncertainty for many people around the world. It is a time for communities to come together and take care of one another until our scientific communities develop vaccines.

We want to reassure you that as our Residents facing potential challenges that it will bring through this period, we are here to help as best we can.

Everyone is different but if we work together to keep the Airways property as safe as we can at this time, our collective focus will be to get through it safely.

As part of our responsive strategy, we have created a new **'Hygiene & Sanitation Committee'** and recruited the consultation advice of one of Port Moresby's leading medical advisers, Dr Ann Clarke. Some of you may know Dr. Clarke she is a leader in the fight against TB in Papua New Guinea. Her input has begun and will be most valuable.

This Committee includes the appointment of a new position . **'Housekeeping Hygiene & Sanitation Officer'**, **Ms Amanda Uduka**, to help us focus on keeping the cleanliness of our Apartments at a heightened level through this period. Amanda has her own email address hhsoffice@airways.com.pg and Residents should feel free to communicate with her directly for any relevant concerns you may have.

Amanda will be working daily with our staff to maintain a high level of personal hygiene with our staff, as well as Apartment cleanliness, all under the direction of our Director Of Housekeeping Ms. Anne Metcalfe, who you all know well.

Amanda will increase the level of personal attention we offer Residents for all their individual needs, and we think will be valuable assistance at this special time of need.

This new Hygiene & Sanitation Committee will meet weekly and drive the elevated level of hygiene awareness we need at this stressful time.

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Ms Anne Metcalfe - Director Of Housekeeping Mobile 7141 9833
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Ms Amanda Uduka - Hygiene & Sanitation Officer Mobile 7057 6817
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We will be issuing all Apartments with **hand sanitiser** on a monthly basis and we encourage everyone to use it regularly.

If at any time you need more, contact Anne or Amanda they will assist.

We will also be issuing all Apartments with packs of **protective face masks** to be used at your convenience whenever you feel the need.

Similarly Anne or Amanda will assist you with supply.

All Apartments will receive a higher level of cleaning sanitation with our Housekeeping Supervisors tasked with additional **sanitisation routines** daily as they do their Apartment inspections, following service completion.

This will also include regular sanitising in and around common areas around Apartments including stairway and walkways.

Also all Housekeeping staff will wear **disposable shoes** while they service Apartments.

All registered Nannies and Babysitters will be required to report to this special Team to shower and change before reporting to duty, and will be provided with special identifiable uniforms, as well as hygiene amenities and locker storage.

These are just some of the measures we are introducing and further updates will be given as we progress through these difficult times.

If you have any concerns at any time with these routines simply contact any of our Team above.

We are confident our structure and new hygiene measures will contribute to keeping Airways the premier place to live in Port Moresby and would ask for your understanding supporting these initiatives.

We will continue to update all Residents with our progress to keep you informed through these unprecedented times.

Thank you for your continued support.

Sincerely

Airways Residential Management
Port Moresby

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